

WEBSITE PRIVACY & COOKIE POLICY

FINCONSULT (PTY) LTD – WEBSITE PRIVACY POLICY

1. INTRODUCTION

This website privacy policy explains how Finconsult (Pty) Ltd collects, uses, and protects personal information when you visit our website.

2. INFORMATION WE COLLECT

When you use our website, we may collect:

Information you provide:

- Name and contact details (via forms or emails)
- Enquiry details

Automatically collected data:

- IP address
 - Browser type and device information
 - Pages visited
 - Cookies and usage data
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3. USE OF INFORMATION

We use your information to:

- Respond to enquiries;
 - Provide requested services;
 - Improve our website functionality;
 - Maintain website security;
 - Send communications where lawful.
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4. COOKIES

We use cookies to:

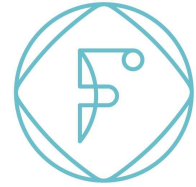
- Improve website performance;
- Analyse site traffic;
- Enhance user experience.

You can disable cookies in your browser settings, although this may affect website functionality.

5. LAWFUL BASIS

We process website data where:

- You have provided consent (e.g., form submissions);
 - It is necessary for legitimate business purposes;
 - Required for website functionality and security.
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6. DISCLOSURE OF INFORMATION

We may share information with:

- Website hosting providers;
- IT and analytics service providers;
- Legal or regulatory authorities where required.

7. DATA SECURITY

We implement reasonable safeguards to:

- Protect against unauthorised access;
- Prevent data loss or misuse;
- Maintain system security.

POPIA requires responsible parties to secure the integrity and confidentiality of personal information.

8. DATA RETENTION

We retain website data only for as long as necessary to:

- Respond to enquiries;
- Improve our services;
- Comply with legal obligations.

9. YOUR RIGHTS

You have the right to:

- Request access to your personal data;
- Request correction or deletion;
- Object to certain processing activities.

10. EXTERNAL LINKS

Our website may contain links to third-party websites.

We are not responsible for their privacy practices.

11. CONTACT DETAILS

Finconsult (Pty) Ltd

Email: info@fnc.co.za

Phone: 011 432 1513

12. POLICY UPDATES

This Policy may be updated from time to time.

The latest version will always be available on our website.